



SAP Collections & Disbursements at Zurich Financial Services

Zurich Financial Services are an insurance-based financial services provider, with headquarters in Zurich, Switzerland. The core business is General Insurance and Life Insurance with a global network of subsidiaries and offices in North America, Europe, Asia Pacific, Latin America and other markets.

The company chose the SAP Insurance Collections and Disbursements solution (SAP FS-CD) to enhance their existing business processes in the area of insurance claims payments.

This complex project integrated with existing Zurich Financial Services UK and European systems and staff, and was successfully delivered in December 2007.

The DNASTREAM team working alongside the ZFS staff consisted of industry experienced consulting, project management and testing personnel to help ensure successful delivery of the project.

The Zurich Financial Services General Manager commented:

“DNASTREAM brought us a highly professional team of consultants, who integrated well with our own team and who were extremely committed to getting the right result for us. We look forward to working with DNASTREAM again”

Andy Milner, Managing Director at DNASTREAM said:

“This successful delivery shows what can be achieved by customers with the help of a small, expert team. We are proud to have been a part of this project.”



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