

Ultimo implementation for The Bristol Port Company



The Bristol Port Company (TBPC) is located in Bristol and is a deep sea port employing approximately 600 people directly - providing high quality, reliable, efficient cargo handling.

TBPC is comprised of Avonmouth and Royal Portbury Dock, offering a full range of shipping, distribution and logistics services.

“DNASTREAM worked tirelessly to assist us with a large scale transformation programme. They provided all technical support to implement the Ultimo standard application and then configure it for the very specific needs of a Port Organisation.”

David Brown, CEO, The Bristol Port Company

WHAT WE DID

TBPC had been using multiple discrete systems but were looking for an Enterprise Asset Management System (EAM) with Maintenance and Safety integrated into a single solution.

TBPC also sought a company-wide permit system which would consolidate all their existing solutions.

Initially the TBPC solution needed to deploy standard functionality, but it needed to be flexible to allow additional, optional modules to meet the specific needs of a port organisation

DNASTREAM implemented Ultimo Premium for Maintenance, loaded asset related data, and configured agreed workflows and processes.

We worked alongside TBPC to transform their operating model through the client specific customisation of the solution.

TBPC requested DNASTREAM assistance to create a suite of eLearning objects specific to their organisation, which covered their specific processes in greater depth than the generic Ultimo training objects.

OUTCOMES

Through DNASTREAM's extensive Asset Management experience, we were able to advise and guide TBPC on the most appropriate configuration of the platform to suit their specific needs

Our Project Management capability was essential in ensuring that the implementation was appropriately governed, and all risk was actively managed.

Our experience of data transformation was used to migrate all Asset and Maintenance Plans from TBPC's existing systems into the Ultimo Platform.

DNASTREAM consultants worked with TBPC to define and configure a cohesive solution for Management Information. We were able to embed the Ultimo reporting capability into the wider TBPC BI landscape.