

CASE STUDY

Scalable Ultimo solution for ThamesWey



ThamesWey Group was established to make long-term energy and environmental project investments in support of what subsequently became the Woking Borough Council's Climate Change Strategy.

Their business model allows them to invest in projects that engage local residents, businesses, community groups and local authorities in taking action on the environment, as well as researching and trialling new technologies and approaches.

“Following significant market review, we chose the IFS Ultimo platform, and engaged DNASTREAM to provide the development and implementation program. DNASTREAM delivered a well-structured system, using their considerable Ultimo expertise to enable key features for our business needs. The implementation process was smooth and professional, with DNASTREAM offering a wealth of knowledge and support throughout the process. We are delighted with the results to date and highly recommend DNASTREAM to any business looking to implement and evolve their Ultimo solution. Our relationship with DNASTREAM is ongoing as we develop the Ultimo platform further and unlock the many features available.”

Steve Boucher, Head of Engineering, ThamesWey Group

WHAT WE DID

ThamesWey had the aspiration to transform their operating model and focus on their primary activities rather than the supporting services.

Within ThamesWey there was a need to better control costs, optimise output, meet regulations and certifications and improve customer satisfaction.

DNASTREAM implemented Ultimo Premium for Maintenance, loaded asset related data, and configured the agreed workflows and processes.

The DNASTREAM project team worked alongside ThamesWey to provide an intuitive, adaptable, scalable, web based and mobile solution to their business challenges.

We were able to define and configure a solution that met ThamesWey's requirement to bring multiple sites to one environment. We allowed the business rules and workflows to be standardised across all 3 sites but kept the systems segregated where necessary.

OUTCOMES

Through DNASTREAM's extensive Ultimo experience, we were able to advise and guide ThamesWey on how to deploy a common solution across multiple sites and business units and ensure process and governance consistency across these discrete businesses.

DNASTREAM has an ongoing consulting relationship with ThamesWey, which consists of both support for configuration and enhancement of the system and training of end users on how to optimise their use of the Ultimo platform.