



RAPID LAUNCH™ a unique solution from DNASTREAM

It can help to accelerate knowledge transfer, reduce risks and reduce the time and cost associated with education and training. More importantly, it's a very flexible and scalable platform and can support your wider application delivery needs too.

We used Rapid Launch™ to help National Grid successfully roll out a ClickSoftware upgrade across their business. Here we list the original requirements of the project and show how DNASTREAM exceeded expectations.

National Grid Original Requirements

- Needed a structured approach to delivering upgrade training for c.180 Scheduling team members
- Needed to phase delivery to provide flexibility to meet operational and individual requirements
- Plan over a six month period, adaptability of the product supported an extended period of training
- Facilitate lead training aided by system reference materials once back on the job
- Site visit to existing customer that had also undergone similar upgrade and adopted DNASTREAM's approach

Benefits/Outcomes delivered by DNASTREAM

- ● ● ● ● ➤ Rapid Launch approach met all our geographical variances. Didn't need to issue a OJEQITT saving time and money too
- ● ● ● ● ➤ Negated our need for providing a costly training client environment
- ● ● ● ● ➤ Gave us a 50% reduction in click classroom training time and reduced our original cut over by several months
- ● ● ● ● ➤ Provided us with straight forward reports. Received excellent user feedback and adoption during upgrade
- ● ● ● ● ➤ Customer site visit confirmed high user adoption to Web Client and cut over achieved in 2 weeks for 200 dispatchers

DNASTREAM is an independent consultancy that helps businesses use technology more effectively to deliver lasting benefits. Our clients trust us to be open minded and honest in identifying issues and opportunities. We ground each solution in how your business really works, offering solid advice and combining the right technologies.

We use our own Rapid Launch™ approach to help clients visualise, communicate, train and sustain business change. This speeds up projects by removing obstacles to progress, encouraging buy in and building adoption from the ground up. Our consultants don't just sell an idea they stay and work with you to deliver results.

The DNASTREAM team has experience across a wide range of technologies, including SAP, Oracle, IBM, Salesforce, Cognito and ClickSoftware. We offer programme and project management, assurance, training, user adoption and change management services. Our clients are in the public and private sectors throughout the UK and Europe.

Our recent clients include National Grid, Vodafone, Fujitsu, Thomas Cook and SGN.

Contact us to find out more



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